**Did you know…**

# Center for Neighborhoods Information

For over 40 years the Center for Neighborhoods has cultivated grassroots leadership, provided leadership education, partnered with neighborhoods in community planning efforts, facilitated civic dialogue amongst stakeholders and actively participated in neighborhood-based development & improvement projects.

We envision a greater Louisville community with caring and empowered people, making and renewing neighborhoods that are healthy, sustainable and attractive. CFN’s work is more important today than ever before as long-term and relocating residents and businesses seek out economically, physically and socially sustainable neighborhoods to call home. Please visit [**www.centerforneighborhoods.org**](http://www.centerforneighborhoods.org/) for more information.

# Metro Government Information

[**http://louisvilleky.gov**](http://louisvilleky.gov/) – The Metro Louisville website that connects you to services and information from your city government, including the Mayor’s Homepage, Metro Council information, Metro departments and agencies, Metro TV and newsroom, maps, MetroCall 311, construction permit information, event permitting and more.

**The Louisville Metro Council** is the city council of Louisville, Kentucky (Louisville Metro). It was formally established in January 2003 upon the merger of the former City of Louisville with Jefferson County and replaced the city's Board of Aldermen and the county's Fiscal Court (three county commissioners). Louisville City Hall houses the offices and chambers of the council.

The Metro Council consists of twenty-six seats corresponding to districts apportioned by population throughout Jefferson County. Although all cities in Jefferson County, apart from Louisville, retained their status after the merger, their residents are represented on Metro Council and vote alongside other county residents. The seats come up for reelection every four years, using a staggered process so that only half of the seats are up every two years, with even numbered council districts Council Visit https://louisvilleky.gov/government/metro-council for more information.

**Visit or speak at a Metro Council Meeting** - Want to visit a Metro Council Meeting? The Council Meetings are held in the Metro Council Chambers on the 3rd floor of 601 West Jefferson Street. You can enter the building by accessing the 6th Street entrance or the Congress Alley entrance which is handicap accessible. Check the Metro Council agenda for upcoming meetings. Want to speak a Metro Council Meeting? For Members of the Public: Contact the Metro Council Clerk’s Office at 574-3902 to sign up. Visit https://louisvilleky.gov/government/metro-council/visit-or-speak-metro-council-meeting for more information

**311 MetroCall** - For more than 25 years, MetroCall 311 has been the city's customer service center. Call 311 if you have any issues with animals, insects, construction, business concerns, drainage & flooding, garbage & recycling, MSD, parks & trails, property maintenance, sewer, and other. When you contact MetroCall with a concern, a service request is created and a tracking number assigned. The service request is sent to the agency responsible for investigating the concern. MetroCall is available by dialing 311 or (502)

574-5000. You can also make a service request online at https://louisvilleky.gov/government/metrocall-311. Android and iPhone apps are also available.

**mapit.louisvilleky.gov and lojic.org** – Metro Louisville mapping websites with information on sanitation services, emergency services, political information, zoning, service districts, and more. Use these sites to find your Metro Council District, Police Division, Neighborhood boundaries, and more.

**Urban Services District** - Following the Louisville/Jefferson County merger, the former City of Louisville was established as an “Urban Services District.” Residents and businesses located within the Urban Services District continue to pay higher property taxes than residents outside the former city limits. These additional taxes provide residents with services including garbage collection, curbside recycling, street lights, junk pickup, street cleaning, and fire protection. Establishing separate taxes for the Urban Services District solved the problem of maintaining tax rates for county residents.

**Subscribe, Follow & Stay Informed** - Sign up for Metro e-newsletters, event announcements, crime trends and much more by email or text. There are now over 150 topics to stay informed. Visit https://louisvilleky.gov/government/city/subscribe-follow- stay-informed.

**The Land Development Code** is a regulatory document that has been created to implement the goals and objectives within the Cornerstone 2020 Comprehensive Plan. The Land Development Code, adopted in 2003 with major revisions in 2004 and 2006, contains several requirements related to zoning, form districts, land use, building & site design, transportation, landscaping and signage. For more information, and a searchable PDF of the document, https://louisvilleky.gov/government/planning-design/land-development-code

# Public Safety Information

**LMPD Non-emergency** - Please reserve the 9-1-1 number for emergencies only.

To contact, MetroSafe, LMPD’s communications center, for non-emergency police-related matters, please call 502-574-7111 or 502-574-2111.

**Division Resource Officer (DRO)** – Division Resource Officers are community liaisons that are assigned to specific LMPD Divisions, and are available to work with neighborhood groups on Block Watches, and other crime prevention initiatives. Many neighborhood associations include presentations from their DRO as a regular part of their membership meetings. To contact your DRO, call your LMPD Division Office (phone numbers available at louisvilleky.gov).

**What does it take to get a Neighborhood Watch started in my neighborhood?** - The Louisville Metro Police Department will assist in starting a Neighborhood Watch in your neighborhood. Call (502) 574-7427 to get started. The community outreach coordinator

will talk to you about starting a Neighborhood Watch and send you program material. Once you review the material talk to your neighbors. Are your neighbors interested? Are they aware of or concerned about specific crime problems in your area? Then, you can coordinate the formation of your Neighborhood Watch with your police division and invite your neighbors to their first meeting.

A Division Resource Officer will attend your first meeting to assist with the initial organization of the Neighborhood Watch, address and provide information on crime concerns specific to your neighborhood or community, and instruct members on home security and crime reporting skills. More information is available at https://louisvilleky.gov/sites/default/files/police/community\_relations/neighborhood\_wa tch\_q\_a\_brochure.pdf.

# Other Resources and Information

**Metro United Way 211** - Find the resources you need with one call! Metro United Way's 2- 1-1 help referral service directs people looking for resources to help them face life challenges to the appropriate service provider. A trusted and caring call specialist will listen to the full scope of your issue and connect you immediately to the right source. This easy to remember phone number saves time and frustration by eliminating the need to navigate a maze of agencies and help lines. Metro United Way’s 2-1-1 has referral information for Basic Needs, Individual and Family Life, Consumer Services, Local Terms, Criminal Justice and Legal Services, Mental Health Care and Counseling, Education, Organizational/Community/International Services, Environmental Quality, Support Groups, Health Care, Target Populations, and Income Support and Employment. Should the 211 number not work from your phone, an alternative number to dial is 1-877-566-4968.

Information is also available online at metrounitedway.org.